# **Terms of Service**



Dean Harries WordPress





#### 1. Introduction

Welcome to Dean Harries WordPress ("we", "our", "us"). By using our services, you agree to comply with and be bound by the following terms and conditions. Please review these terms carefully.

#### 2. Services Provided

Dean Harries WordPress offers a range of WordPress development services including, but not limited to, website design, plugin development, theme customization, and maintenance.

## 3. Acceptance of Terms

By accessing or using our services, you agree to be bound by these Terms of Service. If you do not agree with any part of these terms, you must not use our services.

## 4. Client Responsibilities

Clients are responsible for providing accurate information and materials necessary for the completion of the project. Any delays caused by the client may result in an extension of the project timeline.

# 5. Service Usage

Our services are intended for reasonable use. Excessive use of our services, including but not limited to, requesting numerous revisions or additional work beyond the agreed scope, may result in additional charges or termination of services.

## **6. Payment Terms**

Payment terms will be outlined in the project proposal. Invoices are due upon receipt unless otherwise specified. Late payments may incur additional fees.



# 7. Confidentiality

We respect your privacy and will not disclose any confidential information provided by the client to any third party without prior consent, except as required by law. Further outlined in our Privacy Policy.

# 8. Intellectual Property

All work created by Dean Harries WordPress remains our intellectual property until full payment is received. Upon full payment, the client will receive ownership of the final deliverables.

# 9. Limitation of Liability

Dean Harries WordPress will not be liable for any indirect, incidental, or consequential damages arising out of or in connection with the use of our services.

#### 10. Termination

Either party may terminate the service agreement with written notice. Upon termination, the client will be responsible for payment of all completed work and any expenses incurred up to the termination date.

#### 11. Amendments

We reserve the right to amend these Terms of Service at any time. Clients will be notified of any changes, and continued use of our services constitutes acceptance of the new terms.

# 12. Governing Law

These terms shall be governed by and construed in accordance with the laws of New South Wales, Australia.



# 13. Dispute Resolution

In the event of any dispute arising out of or in connection with these terms, the parties agree to first attempt to resolve the dispute through informal negotiation. If the dispute cannot be resolved through negotiation, it shall be submitted to mediation or arbitration in accordance with the laws of New South Wales, Australia.

# 14. Refund Policy

Refunds will be issued at the discretion of Dean Harries WordPress. Refunds may be considered if the client is not satisfied with the service provided, subject to the terms outlined in the project proposal.

# 15. Service Level Agreement (SLA)

Service availability and response times are outlined in our Service Level Agreement.

#### 16. Data Protection

We are committed to protecting your privacy and ensuring that your personal data is handled in a safe and responsible manner. Further outlined in our Privacy Policy.

# 17. Third-Party Services

Dean Harries WordPress may use third-party plugins and services in the development process. We accept no responsibility or liability for issues arising from the use of these third-party services.

## 18. Force Majeure

Dean Harries WordPress shall not be liable for any failure to perform its obligations under these terms if such failure is caused by circumstances beyond our reasonable control, including but not limited to natural disasters, pandemics, or other acts of God.